

# Heartworm Prevention Manufacturer Guarantee Requirements

## *Owner Acknowledgement Form*

### General Requirements for Coverage:

1. Negative heartworm test before starting any product if 4 months of age or older
2. Recheck heartworm test 6 months after starting a new product
3. Administered according to label directions
4. Heartworm test performed annually
5. Guarantee is based off of a valid **PURCHASE HISTORY** of each pet from a **VETERINARY CLINIC**. Products purchased through unauthorized sources will not qualify for guarantee.

Note: Please see additional requirements for each product and level guarantees listed below.

### Products:

#### **Advantage Multi (Bayer)**

- Levels of guarantee

##### **Level 1**

- Additional Requirements:
  - Starting prevention at 7 weeks to 4 months of age: covered without prior heartworm test
  - Starting prevention at 4-6 months of age: negative heartworm test 6 months after starting use
  - Starting prevention at 6 months of age and older: at least 12 months of consecutive doses with test prior to starting product and retest 6 months later
  - Positive heartworm test must be confirmed with an independent lab
- Guarantee Coverage: \$1000 for veterinary services for treatment

##### **Level 2**

- Additional Requirements: Minimum of 6 consecutive doses
- Guarantee Coverage: \$500 towards veterinary services for treatment

#### **Trifexis (Elanco)**

- Additional Requirements:
  - Starting prevention at puppy to 4 months of age: must have continuous coverage
  - Starting prevention at 5 months and older: test prior to starting product and retest 6 months later with continuous purchases
- Guarantee:
  - Up to \$1000 towards heartworm treatment per pet up to 4 pets per household
  - Will cover same pet more than once in a lifetime

**Heartgard (Merial)**

- Will cover ONCE per lifetime of a dog
- Levels of guarantee

**Level 1**

- Additional Requirements
  - At least 9 months of continuous purchase
  - Starting prevention at 6 weeks to 4 months of age: covered immediately
  - Starting prevention at 4-6 months of age: covered following a negative heartworm test 6 months after 1<sup>st</sup> dose
  - Starting prevention at 6 months and older: covered if heartworm test is done prior to 1<sup>st</sup> dose and a retest 6 months following to prove negative
- Guarantee Coverage
  - \$500 for veterinary services
  - Complimentary immiticide
  - 1 year of Heartgard

**Level 2**

- Additional Requirements
  - At least 9 months of continuous purchase but with missed doses
- Guarantee Coverage
  - Complimentary immiticide
  - 1 year of Heartgard

I, \_\_\_\_\_ (owner), have read the above guarantees and agree to comply with the manufacturer's requirements for guarantee coverage for the selected product for \_\_\_\_\_ (pet). I understand that this guarantee is based off of a valid **PURCHASE HISTORY** of my pet from a **VETERINARY CLINIC**.

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Owner Signature

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Date