

Heartworm Prevention Manufacturer Guarantee Requirements

Owner Acknowledgement Form

General Requirements for Coverage:

1. Negative heartworm test before starting any product if 4 months of age or older
2. Recheck heartworm test 6 months after starting a new product
3. Administered according to label directions
4. Heartworm test performed annually
5. Guarantee is based off of a valid **PURCHASE HISTORY** of each pet from a **VETERINARY CLINIC**. Products purchased through unauthorized sources will not qualify for guarantee.

Note: Please see additional requirements for each product and level guarantees listed below.

Products:

Advantage Multi (Bayer)

- Levels of guarantee

Level 1

- Additional Requirements:
 - Starting prevention at 7 weeks to 4 months of age: covered without prior heartworm test
 - Starting prevention at 4-6 months of age: negative heartworm test 6 months after starting use
 - Starting prevention at 6 months of age and older: at least 12 months of consecutive doses with test prior to starting product and retest 6 months later
 - Positive heartworm test must be confirmed with an independent lab
- Guarantee Coverage: \$1000 for veterinary services for treatment

Level 2

- Additional Requirements: Minimum of 6 consecutive doses
- Guarantee Coverage: \$500 towards veterinary services for treatment

Trifexis (Elanco)

- Additional Requirements:
 - Starting prevention at puppy to 4 months of age: must have continuous coverage
 - Starting prevention at 5 months and older: test prior to starting product and retest 6 months later with continuous purchases
- Guarantee:
 - Up to \$1000 towards heartworm treatment per pet up to 4 pets per household
 - Will cover same pet more than once in a lifetime

Heartgard (Merial)

- Will cover ONCE per lifetime of a dog
- Levels of guarantee

Level 1

- Additional Requirements
 - At least 9 months of continuous purchase
 - Starting prevention at 6 weeks to 4 months of age: covered immediately
 - Starting prevention at 4-6 months of age: covered following a negative heartworm test 6 months after 1st dose
 - Starting prevention at 6 months and older: covered if heartworm test is done prior to 1st dose and a retest 6 months following to prove negative
- Guarantee Coverage
 - \$500 for veterinary services
 - Complimentary immiticide
 - 1 year of Heartgard

Level 2

- Additional Requirements
 - At least 9 months of continuous purchase but with missed doses
- Guarantee Coverage
 - Complimentary immiticide
 - 1 year of Heartgard

I, _____ (owner), have read the above guarantees and agree to comply with the manufacturer's requirements for guarantee coverage for the selected product for _____ (pet). I understand that this guarantee is based off of a valid **PURCHASE HISTORY** of my pet from a **VETERINARY CLINIC**.

I consent to receive SMS text messages from Acadian Animal Hospital for appointment reminders, marketing messages, and general two-way communication. Msg frequency varies. Msg&data rates may apply. Reply HELP for support. Reply STOP to opt out. Refer to our Privacy Policy (https://www.acadiananimalhospital.com/disclaimers/privacy_policy) and Terms and Conditions (https://www.acadiananimalhospital.com/disclaimers/terms_of_use) for more information

Owner Signature

Date